



FREQUENTLY ASKED QUESTIONS

CURRENT/RETURNING SCS STUDENTS

If my child is a current SCS student and will be returning next year, am I required to verify and update my child's information?

Yes. Parents must acknowledge SCS agreements, verify and update their personal information on file for the current/returning student. These updates can be made from the "Returning Student Verify/Update" menu link in the [PowerSchool](#) parent account.

For security reasons, some information can only be updated at the child's school. Also, please note that two (2) proofs of residence must be presented to the school if your child's home address changes. Immunization records must also be submitted for Kindergarten and 7th grade.

What if my child is a current/returning SCS student, and I have no changes to last year's registration information?

If you do not have any changes, you will need to acknowledge some agreements and verify the current personal information, then submit. This can be done from the "Returning Student Verify/Update" menu link in the [PowerSchool](#) parent account.

If my current/returning SCS student is on an approved School Choice transfer (General Choice or Optional Schools), do I need to reapply each year?

No, as long as your child is returning to the same approved school and meeting all of the requirements (attendance, behavior and grade, etc.), the transfer is good through the exit grade. For additional questions about General Choice transfers, please email the S.E.E.D office at studentservices@scsk12.org or call 416-6007. For additional questions about Optional Schools transfers, please contact the Optional Schools office at (901) 416-5338.

If my child has an approved School Choice transfer, am I still required to verify and update my child's information?

Yes. All parents of returning SCS students must verify and update the registration information on file. These updates can be made from the "Returning Student Verify/Update" menu link in the [PowerSchool](#) parent account. If your child will be attending an SCS school for the first time, registration is a requirement. Please view the new student FAQs for more information.

If my child is a current/returning SCS student and his/her home address changes, what is required?

You can make those changes by accessing your [PowerSchool](#) parent account. Additionally, you must submit two (2) proofs of residency to the school to verify your address is zoned to the school.

What items will be accepted as proof of residence for registration?

- TN driver's license or state-issued ID
- Current utility bill (MLGW)
- Municipal water bill
- Lease/rental agreement
- Mortgage statement or deed
- Public assistance/government benefits
- Real estate tax receipt

If I submitted a Shared Residency Affidavit last year, what are my options for the upcoming school year?

If you have not established residency, you can submit a new Shared Residency Affidavit and provide updated documentation to the school.

What if I submitted a School Choice Application for my current/returning SCS student but have not received a status update (approval or denial) for the upcoming school year?

To check the status of a General Choice Application, please email the S.E.E.D office at studentservices@scsk12.org or call 416-6007. To check the status of an Optional Schools Application, please contact the Optional Schools office at (901) 416-5338. Optional Schools Applications typically take up 10 weeks to process in order to verify entrance requirements.

If my child attends/attended an SCS Pre-K program and is enrolling in Kindergarten, is registration required?

If your child attended an SCS Pre-K program, he/she is considered a new student and will be required to register. Please email your contact information to ichoose@scsk12.org to initiate the registration process; additional information is required for all Kindergarten students. You can also schedule a time for PowerSchool setup by calling the child's zoned school or approved school choice location.

The following documents must be provided to the school as well:

- Two (2) proofs of residence
- Birth certificate
- Social Security card
- Proof of required immunizations & physical (within 12 months) on a valid Tennessee health certificate

Is transportation provided for approved School Choice Applications?

No, transportation is only available for eligible students for their zoned school.

Who do I contact for help with my PowerSchool Parent Account?

For help with your [PowerSchool](#) parent account (setup, password/username recovery, etc.), email studentservices@scsk12.org, or contact our Parent Welcome Center, (901) 416-5300.

How do I update my child's personal health records (medications, allergies, etc.)?

CareDox is the District's easy-to-use online system for viewing, accessing and updating important student health information for your child. Please sign up for your CareDox account to start tracking your child's important school health info [here](#).